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|  | ExperienceOFFICE MANAGER/WIDE WORLD IMPORTERS, SAN SOJE, CALIFORNIAAUGUST 2016-PRESENT Manages schedules, organizes office functions, and oversees daily operations of office with 65 employees. Hires, trains, and on-boards employees. Interfaces with IT and facilities to situate new employees in their work environment as efficiently and stress-free as possible. My systems have expedited staff assimilation by 20% and reduced office expenses by 15%. Renegotiate vendor contracts, implement office supplies inventory control, and standardize office ordering procedures. Implement cloud-based data management system, utilize CRM to its full potential. **OFFICE ASSISTANT, PROSEWARE INCORPORATED, NESFORE, CALIFORNIA**SEPTEMBER 2013-JULY 2016 For a staff of 15, prepared daily, weekly, and monthly reports, and maintained appointment calendars for executives. Performed basic accounting functions including books reconciliation. Audited vendor billing, corrected errors, and cured inefficiencies to yield an office savings of 2% in the first six months. Answered, screened, and transferred an average of 40 telephone calls per day. Developed office operational guidelines for staff members increasing efficiency by 22%. EDUCATIONBACHELOR OF SCIENCE IN BUSINESS MANAGEMENT CAIFORNIA UNIVERSITY, NESFORE CALIFORNIA  JUNE 2013  DEAN’S LIST/2012 ASSOCIATE IN ARTS IN ACCOUNTING CALIFORNIA UNIVERSITY, NESFORE CALIFORNIA  JUNE 2011 KEY SKILLS AND CHARACTERISTICS Strong interpersonal & communication skills • MS Office Suite • WPM: 90 • Ability to work collaboratively as part of a team • Problem Solving • Leadership • Meticulous attention to detail • Excellent Organizational skills • Poised under pressure |
| Man wearing glasses |
| TED MCGOWAN  OFFICE MANAGER |
| PROFILE Office Manager with over 6 years of experience providing administrative support to over 50 staff members and interfacing with facility management and IT. I possess strong multi-tasking skills, with ability to simultaneously manage several projects and schedules. Excellent public-facing point person for clients, customers, vendors and equipment and service providers. Tech savvy and efficiency focused. CONTACT [t.mcgowan@live.com](mailto:t.mcgowan@live.com)  www.linkedin.com/in/t.mcgowan  (716) 555-0100  4567 Main Street  Anytown, California 98052 ACTIVITIES AND INTERESTS Theater • Environmental conservation •Art • Hiking • Fishing• Travel |